

EDR FREIGHT — PRIORITY FLOWS

Portal Side Contract Signing · Booking · Payment

A step-by-step walkthrough of the same three flows, driven live as the real customer — every screen, button, and validation message as the account actually saw it.

Driven live against the shared dev environment (edr_dev)

Personas: hager@gmail.com (Hagernesh Tadesse) for contract & booking; nati@gmail.com (Nati Wondish) for payment

Companion document to EDR-Freight-Priority-Flows.pdf (backoffice/staff side)

Contents

1. **1. Contract creation & signing** — Home, Contracts list, the New Contract wizard (Setup → Cargo/Route → Review), the unit-rate quotation approval step, the duplicate-contract validation, and how/where a customer signs once EDR approves.
2. **2. Booking** — the Bookings list and the document-review flow a customer works through on an existing booking.
3. **3. Payment** — the customer's Invoices page, filtering to what's actually payable, the invoice detail screen with its "Pay" action, and the bank-transfer steps behind it.

1 · Contract creation & signing

Portal customer hager@gmail.com, logged into the freight portal (localhost:5273).

1 Sign in

The portal login form. A customer signs in with their email and password — no OTP step for an already-onboarded account (OTP only applies during self-signup).

Ethiopian Djibouti Railway

Sign in to book shipments, track cargo, and manage your freight on the Ethio-Djibouti Railway platform.



Eng



Welcome back

Enter your credentials to access your freight portal.

Email or Phone *

name@company.com or 09XXXXXXXX

Password

Enter your password

Forgot password?

Sign In

Don't have an account? [Create an account](#)

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2 Home

Landing page after login: quick stats and shortcuts into Contracts, Bookings, and Invoices.

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Ethio-Djibouti Railway

[Home](#)[Contracts](#)[Bookings](#)[Invoices](#)

ACCOUNT

[Settings](#)[Help & Support](#)



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Hagernesh Tadesse
hager@gmail.com

Home

Good afternoon,
Hagernesh Tadesse

[+ Add service](#)

25

HT

[Create a contract](#)

All services

1Active Contracts

0Active Shipments

0Br 0.00 dueAwaiting Payment

00% completedDelivered (YTD)

Br 0.00Spend YTD

Booking Windows

Upcoming and open booking windows across all lanes

DCT/SGTD → Dire Dawa Port → GMP (Gelan Multipurpose Port) Train 9008 S-2026-00051
Mon 24 Aug · 16:13 – 16:15 EAT · Departs Tue 25 Aug, 09:26
Window closes in 01m 40s

ImportOpen now

DCT/SGTD → Dire Dawa Port → Adama → GMP (Gelan Multipurpose Port) Train 1014 S-2026-00054
Mon 24 Aug · 16:11 – 16:12 EAT · Departs Wed 26 Aug, 10:19
Document review ends in 00m 00s

ImportDocument review

GMP (Gelan Multipurpose Port) → Mojo Dry Port → Adama → DCT/SGTD Train 1013 S-2026-00055
Sat 22 Aug · 07:50 – 09:50 EAT · Departs Wed 26 Aug, 11:50
Window closes in 1d 17h 36m

ExportOpen now

Recent Contracts

Your freight agreements — ship against them after signing

[+ New](#)

CTR-2026-00087

One-Time · Container

SubmittedView

My Shipments

From draft to delivery — every booking in one place

BK-2026-000068

CTR-2026-00043

Freight · DCT/SGTD → GMP (G...

Clearance und...

In review

Need help?
Chat with our team

3 Contracts list

The customer's contracts: one Active (CTR-2026-00043, Fully Executed) and two In Progress (CTR-2026-00086, CTR-2026-00087 — both Submitted, awaiting EDR review). "New Contract" starts a fresh one.

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Contracts

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[+ New Contract](#)

ACTIVE

1

ready to ship

IN PROGRESS

2

setup / signing / clearance

TOTAL CONTRACTS

3

Q Search by reference or customer...

Any kind

Any cargo

Any service

mm/dd/yyyy

mm/dd/yyyy

CONTRACT	TYPE	CARGO	ROUTE	TRADE	CUSTOMS	CURRENCY	CREATED	VALID UNTIL	ACTION
CTR-2026-00087 Containerised	One-Time	Container	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	With customs	USD	8/24/2026	—	View
CTR-2026-00086 Containerised	One-Time	Container	DCT/SGTD → Mojo Dry Port	Import	Without	USD	8/24/2026	—	View
CTR-2026-00043 Containerised	One-Time	Container	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	Without	USD	8/15/2026	8/29/2026 5 days left	View

Rows 10 1-3 of 3

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Operation Type, Contract Kind (One-Time vs. Framework), New-vs-Renewal, and the Service Type cards — the entry point of the wizard.


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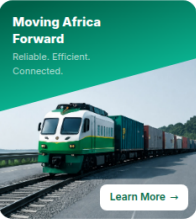
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Contracts

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New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

[Back to Contracts](#)

1

2

3

Setup

Cargo & Route

Review

Contract Setup

Define the operation, contract kind, and the service this contract is for.

Operation Type *

Select an operation...

Contract Kind *

One-Time Contract

New or Renewal *

New Contract

Service Type *

 Rail Transport Only

Customs clearance

 Rail Transport with Customs

Customs clearance

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[Continue](#)

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5 Step 1 filled — Operation Type + Service

Operation Type set to Import and "Rail Transport with Customs" selected — this reveals the trucking/customs options below (first mile, last mile, and the included customs clearing service).

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New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

< Back to Contracts

1 Setup

2 Cargo & Route

3 Review

Contract Setup

Define the operation, contract kind, and the service this contract is for.

Operation Type *

Import

Contract Kind *

One-Time Contract

New or Renewal *

New Contract

Service Type *

Rail Transport Only

Customs clearance

Rail Transport with Customs

Customs clearance

TRUCKING & CUSTOMS OPTIONS

Last Mile — Delivery

Truck delivery from the destination rail yard to the final address (Port to Door). Nothing is paid now — last-mile billing starts after your train departs Djibouti.

Customs Clearing Service

Included with this service. After signing, upload your clearance documents — Global Logistics reviews them, then you create the booking.

Included

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6 Step 2: Cargo & Route

Cargo scope (containerised, both 20ft/40ft), and the origin/destination yard pair that defines the route.

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New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

< Back to Contracts

1 Setup

2 Cargo & Route

3 Review

Cargo & Route

Define what cargo this contract covers and the routes it runs. Quantities are captured later at booking.

Cargo Scope *

Containerized (20ft / 40ft)

20ft & 40ft containers covered

This contract quotes rates for both sizes. You choose the quantities on each booking — either size can be 0.

CARGO HANDLING

Hazardous Material

Applies a hazard surcharge as a per-container unit rate. Requires a UN class, UN number and hazard documents.

Empty Container Return

EDR returns the empty containers — applies a per-container return surcharge.

ROUTE

Origin Yard *

DCT/SGTD

Destination Yard *

GMP (Gelan Multipurpose Port)

Import workflow (outside country to inside country)

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Final review of the assembled contract terms — operation, service, route, cargo scope, and customs handling — before submitting.


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New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

[Back to Contracts](#)

Setup

Cargo & Route

Review

Review & Submit

Review your contract overview and unit-rate quotation before sending it for EDR staff review.

One-Time Contract

Rail Transport with Customs · DCT/SGTD → GMP (Gelan Multipurpose Port)

Import

CONTRACT KIND

One-Time

CONTRACT TYPE

New contract

SERVICE

Rail Transport with Customs

ROUTE

DCT/SGTD → GMP (Gelan Multipurpose Port)

Import

CARGO SCOPE

Container — 20ft, 40ft

20ft 40ft

CUSTOMS CLEARING

EDR handles it · Global Logistics

Submission readiness

Service configured

Route selected

Cargo scope complete

Ready to submit. You'll review the unit-rate quotation before final submission.

Submit

Save as draft

Submit

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Submitting immediately opens a per-unit rate quotation for the customer to approve — freight rates for 20ft/40ft containers plus the customs clearance service fee per container size. The dialog is explicit that these are per-unit rates, not a total: the payable amount is computed per booking from the quantities actually shipped.

Approving submits the contract for EDR staff review.

The screenshot displays the EDR Freight web application interface. The main section is titled 'New Contract' with the subtitle 'Define your freight contract — scope, routes'. A progress bar shows three steps: 'Setup' (completed), 'Review & Submit' (current step), and 'Review' (pending). The 'Review & Submit' step includes a 'Review your contract overview and' section. Below this, the contract details are shown: 'One-Time Contract', 'Rail Transport with Customs · DCT/SGTD → M', 'CONTRACT KIND: One-Time', 'SERVICE: Rail Transport with Customs', and 'CARGO SCOPE: Container — 20ft, 40ft'. A 'PRICING SCHEDULE' section is visible, showing rates for 20ft and 40ft containers. A modal dialog titled 'Approve your quotation' is open, displaying a warning: 'This is not your final price' and explaining that the figures are per-unit rates. The modal lists the pricing schedule and provides three action buttons: 'Discard', 'Edit & regenerate', and 'Approve & submit'. The background interface includes a sidebar with navigation links (Home, Contracts, Bookings, Invoices, ACCOUNT, Settings, Help & Support) and a top navigation bar with a '+ Add service' button and user profile information (HT). A 'Moving Africa Forward' banner is also present on the left.

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Contracts

New Contract
Define your freight contract — scope, routes

Review & Submit
Review your contract overview and

One-Time Contract
Rail Transport with Customs · DCT/SGTD → M

CONTRACT KIND
One-Time

SERVICE
Rail Transport with Customs

CARGO SCOPE
Container — 20ft, 40ft

PRICING SCHEDULE

This is not your final price
The figures below are per-unit rates for each service — not a total. Your payable amount is calculated on every booking from the quantities you actually ship, and invoiced then.

20ft container	753.5 USD / container
40ft container	1,507 USD / container
Customs clearance service (20ft)	703 USD / container
Customs service fee — billed on your shipment booking invoice together with the freight	
Customs clearance service (40ft)	1,307 USD / container
Customs service fee — billed on your shipment booking invoice together with the freight	

Submission readiness

- Service configured
- Route selected
- Cargo scope complete

Review your unit-rate quotation. Approve to submit the contract for EDR staff review.

Approve quotation & submit

Save as draft

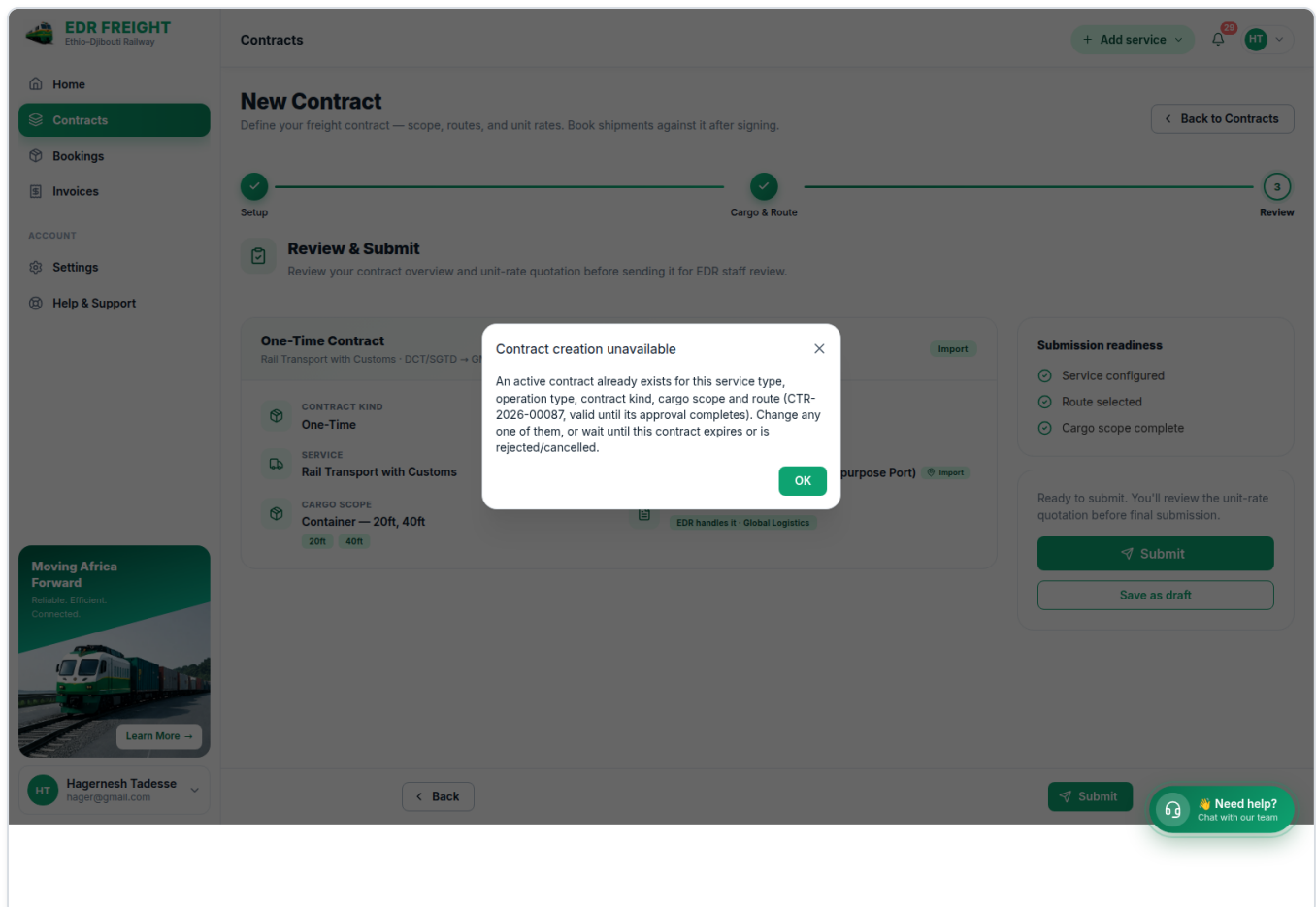
Discard **Edit & regenerate** **Approve & submit**

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Customs clearance service (40ft)
40ft

1,307 USD / container

Re-submitting a route/service/cargo-scope combination that already has an active or in-review contract is rejected outright, naming the conflicting contract by number. This is a genuine business rule hit live, not staged.



Once EDR approves the contract, the customer signs it

A submitted contract moves through EDR review as: *Submitted* → *Pending Approval* → *Approved* → *Approved Pending Signature* → *Contract Ready*. The "View & sign contract" button only appears once the contract reaches

Contract Ready

— it shows on the Contracts list row and on the contract's own detail page, and opens a dedicated preview-and-sign page (/contracts/:id/view), not a plain button on the detail page.

1. EDR staff approve the contract and price it.
2. The customer is notified the moment it's ready to sign —

SMS, email, and an in-app notification

all fire together (per the customer's description of the real notification flow — not re-verified against the notification-sending code for this document).

3. The customer opens the notification or the Contracts list, clicks "View & sign contract", scrolls the full contract text, and ticks the consent checkbox.
4. They draw or reuse a saved signature, upload a company stamp, then verify by OTP (sent to their registered phone/email) to finalize the signature.
5. Status moves to Signed — Awaiting Staff, then Fully Executed once EDR counter-signs.

CTR-2026-00086 and CTR-2026-00087 above are still at Submitted — EDR hasn't approved them yet, so no sign button is showing for either.

11 Where "View & sign" actually shows (a different customer's contract list)

A second real account (nati@gmail.com, 17 contracts) confirms the button live: its Action column carries "View", "Request shipment", "Book shipment", and "Initiate booking" depending on each row's status — the same column shows "View & sign" the moment a row reaches Contract Ready.

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Contracts

+ New Contract

Contracts

+ Add service

99+ NW

ready to ship

setup / signing / clearance

Q Search by reference or customer...

Any kind

Any cargo

Any service

mm/dd/yyyy

mm/dd/yyyy

CONTRACT	TYPE	CARGO	ROUTE	TRADE	CUSTOMS	CURRENCY	CREAT	ACTION
CTR-2026-00093 Bulk	One-Time	Bulk	GMP (Gelan Multipurpose Port) → DCT/SGTD	Export	Without	USD	8/26/2	View
CTR-2026-00091 Containerised	One-Time	Container	Mojo Dry Port → DCT/SGTD	Export	Without	USD	8/24/2	View
CTR-2026-00089 Containerised	General	Container	GMP (Gelan Multipurpose Port) → DCT/SGTD	Export	Without	USD	8/24/2	View
CTR-2026-00085 Containerised	General	Container	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	With customs	USD	8/23/2	Request shipment
CTR-2026-00074 Bulk	General	Bulk	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	Without	USD	8/22/2	View
CTR-2026-00073 Containerised	General	Container	Dire Dawa Port → GMP (Gelan Multipurpose Port)	Domestic	Without	USD	8/22/2	Book shipment
CTR-2026-00072 Containerised	General	Container	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	Without	USD	8/22/2	View
CTR-2026-00071 Containerised	General	Container	DCT/SGTD → Dire Dawa Port	Import	Without	USD	8/22/2	Initiate booking
CTR-2026-00070 Containerised	General	Container	Mojo Dry Port → DCT/SGTD	Export	Without	USD	8/21/2	View
CTR-2026-00063 Containerised	General	Container	Mojo Dry Port → DCT/SGTD	Export	With customs	USD	8/20/2	Request shipment

Rows 10 1-10 of 17

[1](#) [2](#)

The signable window is real and it closes

This account's own CTR-2026-00089 was captured with a live "View & sign" button two days ago (per the customer's own screenshot) — by the time this document was rebuilt, that same contract had already moved to

Expired

with no button left to click. Contract Ready is a real, time-boxed state, not a permanent one. No currently-open contract exists on either test account at time of writing, so the sign page itself (scroll-to-consent → draw signature → stamp → OTP) could not be re-captured live in this pass; it was documented from the customer's own screenshots and code inspection instead.

10 Fully executed contract — signatures

CTR-2026-00043's detail page: both STAFF and CUSTOMER signatures are complete and the contract is Fully Executed — the end state of the flow described above.


Ethio-Djibouti Railway

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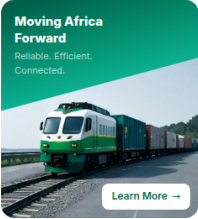
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CTR-2026-00043

Fully Executed

View contract

Download PDF

Cancel contract

KIND

One-Time

CARGO

Container

ROUTES

1

TRADE

IMPORT

VALID UNTIL

8/29/2026

Booking windows

Windows on this contract's routes (EAT)

A booking window is open right now on DCT/SGTD → GMP (Gelan Multipurpose Port) — you can create a shipment booking before it closes.

Import

Document review

DCT/SGTD → Dire Dawa Port →
GMP (Gelan Multipurpose Port) Train 9008

Mon 24 Aug · 16:16 ~ 16:18 EAT
Departs Tue 25 Aug, 09:26

Document review ends in 00m 15s

Import

Document review

DCT/SGTD → Dire Dawa Port → Adama →
GMP (Gelan Multipurpose Port) Train 1014

Mon 24 Aug · 16:17 ~ 16:18 EAT
Departs Wed 26 Aug, 10:19

Document review ends in 00m 35s

Import

Open now

DCT/SGTD → Dire Dawa Port → Mojo Dry Port →
GMP (Gelan Multipurpose Port) Train 7002

Mon 24 Aug · 16:19 ~ 16:21 EAT
Departs Thu 27 Aug, 14:55

Window closes in 01m 45s

Details

Documents 8

Bookings 1

Primary route

DCT/SGTD → GMP (Gelan Multipurpose Port)

Customs clearance

Not included

Payment currency

USD

PRICING SCHEDULE

Per-unit rates frozen at submission. The final amount on each shipment is computed from the quantities you ship.

Unit rates

20ft container

20ft

40ft container

40ft

23.00 USD / container

ROUTES

1

DCT/SGTD → GMP (Gelan Multipurpose Port)

CARGO SCOPE

20ft

40ft

SIGNATURES

jkldjflk

STAFF

8/15/2026

hagi hagi hagi

CUSTOMER

8/15/2026

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2 · Booking

A portal customer does not have a bare "New booking" button on the Bookings page itself — booking creation is triggered from a signed contract's row, once EDR has cleared it for shipment (contract status Active). What that entry point actually is depends on the contract's state: "Initiate booking" opens a brand-new booking; "Book shipment" / "Book" continues one EDR has already pre-cleared.

1 Initiate booking — confirmation

Clicking "Initiate booking" on an Active contract (CTR-2026-00071) doesn't create the booking immediately — it confirms first: "This creates a new shipment booking under contract CTR-2026-00071. You'll upload the import documents next, and the shipment quantity is drawn down from your contract's reserved capacity." Cancelled here rather than completed, since creating a live booking is a real mutation.

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ready to ship

setup / signing / clearance

Search by reference or customer...

Any kind

Any cargo

Any service

mm/dd/yyyy

mm/dd/yyyy

CONTRACT	TYPE	CARGO	ROUTE	TRADE	CUSTOMS	CURRENCY	CREAT	ACTION
CTR-2026-00093	One-Time	Bulk	GMP (Gelan Multipurpose Port) → DCT/SGTD	Export	Without	USD	8/26/2	View
CTR-2026-00091	One-Time	Containerised	DCT/SGTD → GMP (Gelan Multipurpose Port)	Export	Without	USD	8/24/2	View
CTR-2026-00089	General	Containerised	DCT/SGTD → GMP (Gelan Multipurpose Port)	Export	Without	USD	8/24/2	View
CTR-2026-00085	General	Containerised	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	With customs	USD	8/23/2	Request shipment
CTR-2026-00074	General	Bulk	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	Without	USD	8/22/2	View
CTR-2026-00073	General	Container	Dire Dawa Port → GMP (Gelan Multipurpose Port)	Domestic	Without	USD	8/22/2	Book shipment
CTR-2026-00072	General	Container	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	Without	USD	8/22/2	View
CTR-2026-00071	General	Container	DCT/SGTD → Dire Dawa Port	Import	Without	USD	8/22/2	Initiate booking
CTR-2026-00070	General	Container	Mojo Dry Port → DCT/SGTD	Export	Without	USD	8/21/2	View
CTR-2026-00063	General	Container	Mojo Dry Port → DCT/SGTD	Export	With customs	USD	8/20/2	Request shipment

Rows

10

1-10 of 17

1

2

Following an already-cleared booking's "Book" action (BK-2026-000209, Bulk cargo under CTR-2026-00093) lands on this form: the contract's fixed route, a cargo-details block (Total weight for Bulk cargo — a Container-scoped contract shows an Excel-import table instead), and a Schedule block picking the binding shipment day. The billing currency here is fixed to ETB, paid through the payment gateway. The calendar is real and reactive: it read *"Enter your cargo details first — available shipment days depend on the wagons your cargo needs,"* and no day was actually open on this route at the time of capture (0 available days) — the same live batch-window behaviour documented in Section 1.


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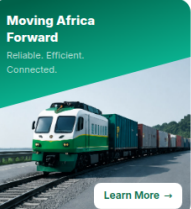
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Complete Your Booking

Clearance is finalized — enter the cargo details and shipment day to complete your booking under contract CTR-2026-00093.

< Back to contract

Route

This shipment ships on the contract's only route.

GMP (Gelan Multipurpose Port) → DCT/SGTD
EXPORT

Cargo Details

Enter the amount you are shipping for this booking.

Total weight (tons) *

e.g. 1200

Schedule

Pick the binding shipment day. Only days with an open train that has enough matching wagons for your cargo can be selected.

BILLING CURRENCY *

Shipments are invoiced in ETB.

Br ETB · Ethiopian Birr
Pay online through the payment gateway

Review price & book

MON	TUE	WED	THU	FRI	SAT	SUN
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

Enter your cargo details first — available shipment days depend on the wagons your cargo needs.

3 Bookings list — one contract's view

This account's one existing booking, BK-2026-000068 on CTR-2026-00043 — status "In review," amount still ETB 0.00 because pricing is finalised after document review, not at booking creation. Every row carries a "Review documents" action.

The screenshot shows the EDR Freight web application interface. On the left is a sidebar with navigation links: Home, Contracts, Bookings (active), Invoices, and an ACCOUNT section with Settings and Help & Support. The main content area is titled 'Bookings' and includes a sub-header 'Track every cargo booking — from draft to delivery.' Below this are five status filters: 'All bookings' (1), 'In progress' (0), 'Awaiting payment' (0), 'Drafts' (0), and 'Completed' (0). A search bar and several dropdown filters (All bookings, Any type, Any cargo, Any service, Newest first) are present. A table lists one booking with columns: BOOKING, CONTRACT, TYPE, CARGO, ROUTE, and PAYMENT. The booking details are: BK-2026-000068 (Container), CTR-2026-00043, One-Time, Container Import, DCT/SGTD → GMP (Gelan Multipurpose Port) Aug 15, 2026, and Pending. A 'Review documents' button is visible next to the booking. At the bottom, there's a 'Rows per page' selector set to 10 and a 'Showing 1-1 of 1 items' message. A promotional banner for 'Moving Africa Forward' is on the left, and a 'Need help?' chat button is on the right.

BOOKING	CONTRACT	TYPE	CARGO	ROUTE	PAYMENT
BK-2026-000068 Container	CTR-2026-00043	One-Time	Container Import	DCT/SGTD → GMP (Gelan Multipurpose Port) Aug 15, 2026	Pending

4 Import documents dialog

Clicking "Review documents" opens this in place, no page navigation. All four required import documents — Bill of Lading/Waybill, Packing List, Import declaration, and Ethiopia T1 & Djibouti T1 — show status "Under review," each with View/Download and a "Replace file" drop zone. The banner is explicit: "Only re-upload the documents flagged with a query below — approved documents stay as they are." "Submit documents" stays disabled while nothing is flagged.

The screenshot shows the 'Import documents' dialog box for booking BK-2026-000068. The dialog has a title bar and a close button. A blue banner at the top states: 'Our team is reviewing your documents. Only re-upload the documents flagged with a query below — approved documents stay as they are.' Below this, a section titled 'Your import documents' instructs the user to 'Upload each required document below. Items marked * are mandatory.' Two document entries are shown: 'Bill of Lading/Waybill *' and 'Packing List *'. Each entry includes a file icon, the filename 'RECEIPT.jpg', a status 'Under review', and 'View' and 'Download' buttons. Below each entry is a 'Replace file' section with the instruction 'PDF or image — drag and drop or browse.' and a large dashed box for file upload. At the bottom right, there's a 'Need help?' chat button.

Across a larger real history the Action column carries every state at once: "Book" (cleared, awaiting cargo details), "View" (nothing to do), "Rebook wagons" (a cancelled reservation), "Pay [amount]" (booked, payment outstanding), "Review documents" / "Documents", and "Track" once a train is assigned. BK-2026-000188 shows "Pay 16,323.25 ETB" while its own Status column reads Cancelled — a live inconsistency (the booking lapsed after its payment window closed, but the stale Pay action hadn't been cleared from the row).


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Bookings

Track every cargo booking — from draft to delivery.

38
All bookings

0
In progress

0
Awaiting payment

0
Drafts

0
Completed

All bookings
Any type
Any cargo
Any service
Newest first
38 bookings

BOOKING	CONTRACT	TYPE	CARGO	ROUTE	P#	
 BK-2026-000209 Bulk cargo	CTR-2026-00093	One-Time	 Bulk Export	GMP (Gelan Multipurpose Port) → DCT/SGTD Aug 26, 2026	1	 Book
 BK-2026-000200 Container	CTR-2026-00058	General	 Container Export	GMP (Gelan Multipurpose Port) → DCT/SGTD Aug 26, 2026	1	 View
 BK-2026-000199 Container	CTR-2026-00058	General	 Container Export	GMP (Gelan Multipurpose Port) → DCT/SGTD Aug 25, 2026	1	 View
 BK-2026-000198 Container	CTR-2026-00089	General	 Container Export	GMP (Gelan Multipurpose Port) → DCT/SGTD Aug 26, 2026	1	 Rebook wagons
 BK-2026-000195 Container	CTR-2026-00091	One-Time	 Container Export	Mojo Dry Port → DCT/SGTD Aug 26, 2026	1	 Track  Pay 465,794.03 ETB
 BK-2026-000189 Container	CTR-2026-00063	General	 Container Export	Mojo Dry Port → DCT/SGTD Aug 26, 2026	1	 View
 BK-2026-000188 Container	CTR-2026-00063	General	 Container Export	Mojo Dry Port → DCT/SGTD Aug 24, 2026	1	 Pay 16,323.25 ETB
 BK-2026-000177 Container	CTR-2026-00085	General	 Container Import	DCT/SGTD → GMP (Gelan Multipurpose Port) Aug 23, 2026	1	 Review documents
 BK-2026-000173 Container	CTR-2026-00058	General	 Container Export	GMP (Gelan Multipurpose Port) → DCT/SGTD Aug 23, 2026	1	 Documents
 BK-2026-000172 Container	CTR-2026-00070	General	 Container Export	Mojo Dry Port → DCT/SGTD Aug 24, 2026	1	 Track  View

Rows per page
10
Showing 1–10 of 38 items
Previous
Next

3 · Payment

The customer-facing payment surface is the Invoices page.

1 Invoices — hager@gmail.com (nothing to pay)

Outstanding, Overdue, and Total Invoices all read 0. This lines up with the Booking flow above: BK-2026-000068 is still in document review and hasn't been priced, so nothing has been invoiced to this customer yet. The customer supplied a second real login (nati@gmail.com) to reach the actual payment screen.

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0

OUTSTANDING

awaiting payment

0

OVERDUE

past due date

0

TOTAL INVOICES

Q Search by number, source or reference...

Any status

INVOICE	BILLED TO	SOURCE	AMOUNT	ISSUED	DUE	STATUS	ACTION
No Invoices yet.							

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Hagernesh Tadesse

hager@gmail.com

69

Need help?

Chat with our team

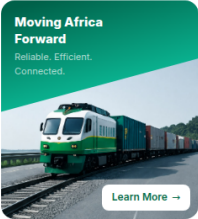
2 Invoices — nati@gmail.com, filtered to Due

This account has a long invoice history (35 invoices) and 5 currently Outstanding. The status filter's real options are Due / Overdue / Paid / Draft / Cancelled / Refunded; filtering to "Due" narrows the list to what's actually payable right now, each row with a "Pay" action.


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Invoices

+ Add service

99%
NW

OUTSTANDING
5
awaiting payment

OVERDUE
0
past due date

TOTAL INVOICES
35

Due x Clear

INVOICE	BILLED TO	SOURCE	AMOUNT	ISSUED	DUE	STATUS	ACTION
 INV-20260820-00017 Port_charges	EX-A00015	Clearance_charge	Br 200.00	8/20/2026	9/3/2026	Due	
 INV-20260820-00016 Miscellaneous	EX-A00015	Clearance_charge	Br 23.00	8/20/2026	9/3/2026	Due	

Rows 1-2 of 2

< 1 >

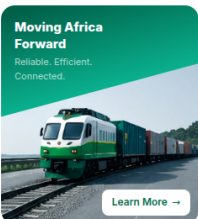
3 Invoice detail — the Pay screen

Opening INV-20260820-00017 (Br 200.00, a port-charges line item off booking BK-2026-000112) shows the full detail a customer sees before paying: billed-to company, source, issue/due dates, the line-item breakdown, a "Download invoice" action, and a "Pay Br 200.00" button sized to the exact amount due.


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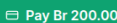
Invoices

+ Add service

99%
NW

[← Back to invoices](#)

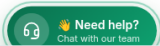
INV-20260820-00017 Due

[Download invoice](#) 

BILLED TO	SOURCE	ISSUED	DUE
EX-A00015	Clearance_charge · PORT_CHARGES	8/20/2026	9/3/2026
TOTAL			Br 200.00

Line items

CHARGE	QTY	UNIT RATE	AMOUNT
Port_charges Port charges — BK-2026-000112: test	1	Br 0.00	Br 200.00



What "Pay" opens (from the customer's own screenshot)

Clicking "Pay" opens a "Complete your payment" dialog: the amount due, a red warning — *"Pay only from a bank account registered under your company name — DE BE KE. A payment sent from an account under any other name will not be recognized as paid"* — a payment-method picker (the option shown was

CBE Bill Payment — "Pay at any CBE branch, app or USSD · ETB"

), a "Secured — you'll be redirected to your provider to pay" note, then "Continue to payment". This was captured by the customer directly, not by this document — every attempt here to click a live "Pay" button (on this invoice and on two different bookings) was blocked by the harness's own financial-mutation guard before the dialog could be reached.

Paying by bank transfer — step by step (customer-provided process)

1. Open your internet banking app or account.
2. Copy the PNR code EDR sent you by SMS and email.
3. In your bank's payment menu, choose

Travel

, then

Land Transport

, then

EDR Freight

as the biller.

4. Paste the PNR code into the reference/biller-code field.
5. Confirm the amount shown matches the invoice total, then pay.

This is the settlement path behind the "Pay" button above — the bank confirms the PNR against EDR's own records, so the code must match exactly what was sent. These steps were supplied directly by the customer describing the real banking flow; they are not something this document observed inside the portal UI itself, which only exposes the "Pay" button shown above.

Stopped short of submitting the payment — three separate attempts, all blocked

Clicking "Pay Br 200.00" on the invoice above, and separately clicking "Pay" on two different bookings (BK-2026-000195 and BK-2026-000188) while rebuilding this document, were all blocked by the harness's own auto-mode permission classifier as a real financial mutation against the shared dev database — the same guard that blocked "Confirm paid" on the backoffice side. No workaround was attempted, per the classifier's own instruction. The invoice screen above is the actual entry point a customer uses; the backoffice-side companion document (EDR-Freight-Priority-Flows.pdf) covers staff-side settlement (Transactions → Manual Payments).