

EDR FREIGHT — PRIORITY FLOWS

Portal Side Contract Signing · Booking · Payment

A step-by-step walkthrough of the same three flows, driven live as the real customer — every screen, button, and validation message as the account actually saw it.

Driven live against the shared dev environment (edr_dev)

Personas: hager@gmail.com (Hagernesh Tadesse) for contract & booking; nati@gmail.com (Nati Wondish) for payment

Companion document to EDR-Freight-Priority-Flows.pdf (backoffice/staff side)

Contents

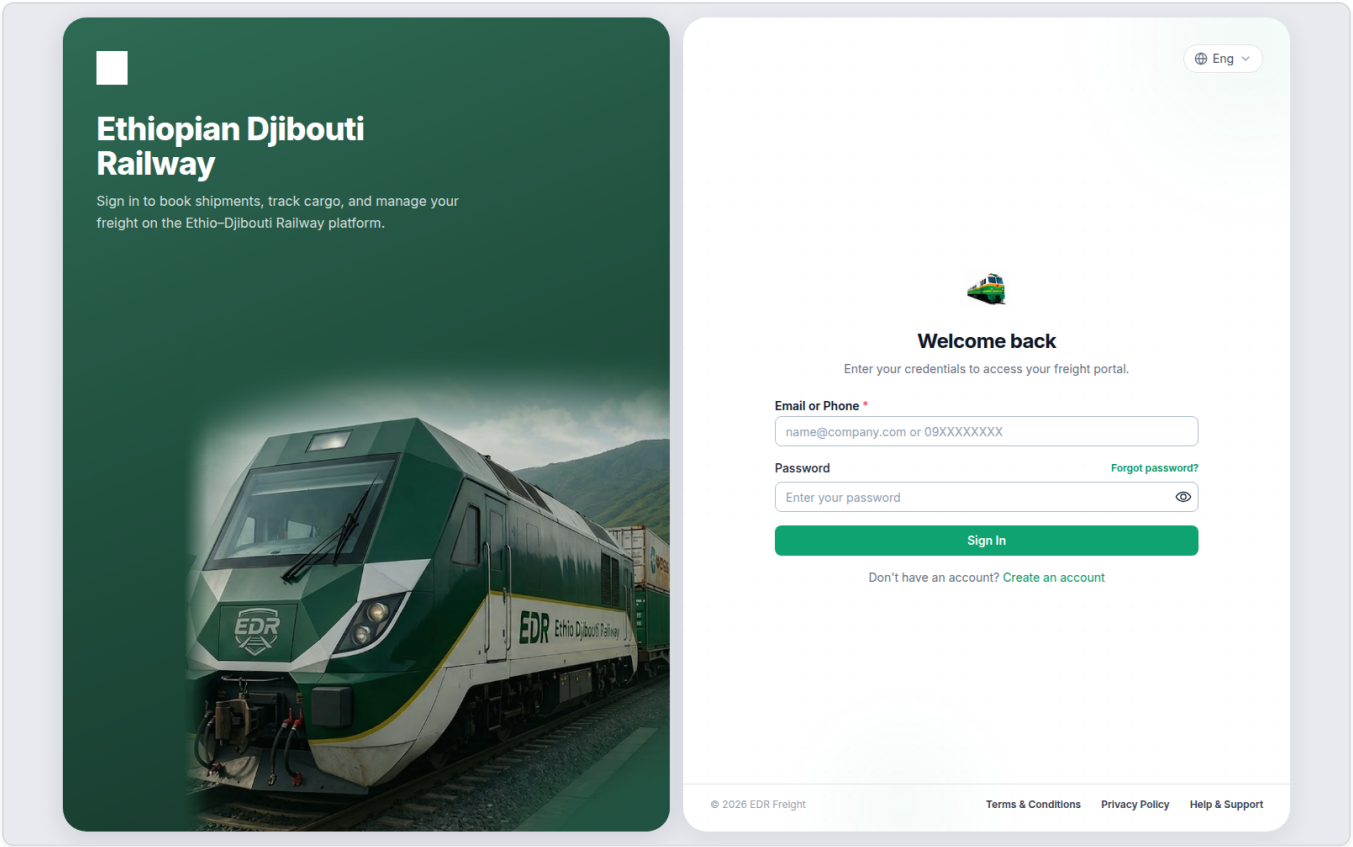
1. **1. Contract creation & signing** — Home, Contracts list, the New Contract wizard (Setup → Cargo/Route → Review), the unit-rate quotation approval step, and the fully-executed contract with both signatures.
2. **2. Booking** — the Bookings list and the document-review flow a customer works through on an existing booking.
3. **3. Payment** — the customer's Invoices page, filtering to what's actually payable, and the invoice detail screen with its "Pay" action.

1 · Contract creation & signing

Portal customer hager@gmail.com, logged into the freight portal (localhost:5273).

1 Sign in

The portal login form. A customer signs in with their email and password — no OTP step for an already-onboarded account (OTP only applies during self-signup).



2 Home

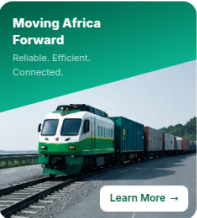
Landing page after login: quick stats and shortcuts into Contracts, Bookings, and Invoices.

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**Hagernesh Tadesse**
hager@gmail.com

Home

Good morning,
Hagernesh Tadesse

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[Create a contract](#)

All services

1
Active Contracts

0
Active Shipments

0
Awaiting Payment
Br 0.00 due

0
Delivered (YTD)
0% completed

Br 0.00
Spend YTD

Booking Windows
Upcoming and open booking windows across all lanes

DCT/SGTD → Dire Dawa Port → GMP (Gelan Multipurpose Port) Train 9008 S-2026-00051
Mon 24 Aug · 12:01 – 12:03 EAT · Departs Tue 25 Aug, 09:26
Document review ends in 00m 33s

ImportDocument review

DCT/SGTD → Dire Dawa Port → Adama → GMP (Gelan Multipurpose Port) Train 1014 S-2026-00054
Mon 24 Aug · 12:02 – 12:03 EAT · Departs Wed 26 Aug, 10:19
Document review ends in 00m 53s

ImportDocument review

GMP (Gelan Multipurpose Port) → Mojo Dry Port → Adama → DCT/SGTD Train 1013 S-2026-00055
Sat 22 Aug · 07:50 – 09:50 EAT · Departs Wed 26 Aug, 11:50
Window closes in 1d 21h 45m

ExportOpen now

Recent Contracts
Your freight agreements — ship against them after signing

[+ New](#)

CTR-2026-00086
One-Time · Container

SubmittedView

My Shipments
From draft to delivery — every booking in one place

BK-2026-000068
CTR-2026-00043
Freight · DCT/SGTD → GMP (G...
Clearance und...

In review

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3 Contracts list

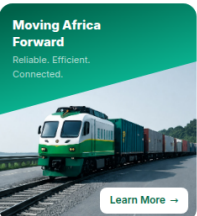
The customer's contracts before starting a new one: one Active (CTR-2026-00043) and one already In Progress (CTR-2026-00086, from an earlier submission). "New Contract" starts a fresh one.

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Contracts

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[+ New Contract](#)

ACTIVE
1
ready to ship

IN PROGRESS
1
setup / signing / clearance

TOTAL CONTRACTS
2

Q Search by reference or customer...

Any kind

Any cargo

Any service

mm/dd/yyyy

mm/dd/yyyy

CONTRACT	TYPE	CARGO	ROUTE	TRADE	CUSTOMS	CURRENCY	CREATED	VALID UNTIL	ACTION
CTR-2026-00086 Containerised	One-Time	Container	DCT/SGTD → Mojo Dry Port	Import	Without	USD	8/24/2026	—	View
CTR-2026-00043 Containerised	One-Time	Container	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	Without	USD	8/15/2026	8/29/2026 5 days left	View

Rows 10 1-2 of 2

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Operation Type, Contract Kind (One-Time vs. Framework), New-vs-Renewal, and the Service Type cards — the entry point of the wizard.


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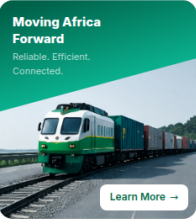
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New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

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1

2

3

Setup

Cargo & Route

Review

Contract Setup

Define the operation, contract kind, and the service this contract is for.

Operation Type *

Select an operation...

Contract Kind *

One-Time Contract

New or Renewal *

New Contract

Service Type *

 Rail Transport Only

Customs clearance

 Rail Transport with Customs

Customs clearance

 Rail Container with Ethiopian Customs

Ethiopian customs clearance

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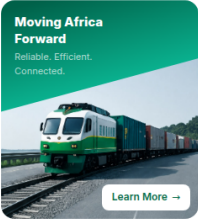
5 Step 1 filled — Operation Type + Service

Operation Type set to Import and "Rail Transport with Customs" selected — this reveals the trucking/customs options below (first mile, last mile, and the included customs clearing service).


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New Contract

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1 Setup

2 Cargo & Route

3 Review

Contract Setup

Define the operation, contract kind, and the service this contract is for.

Operation Type *

Import

Contract Kind *

One-Time Contract

New or Renewal *

New Contract

Service Type *

☐ Rail Transport Only

☒ Rail Transport with Customs

☐ Rail Container with Ethiopian Customs

Customs clearance

Customs clearance

Ethiopian customs clearance

TRUCKING & CUSTOMS OPTIONS

Last Mile — Delivery

Truck delivery from the destination rail yard to the final address (Port to Door). Nothing is paid now — last-mile billing starts after your train departs Djibouti.

☐

Customs Clearing Service

Included with this service. After signing, upload your clearance documents — Global Logistics reviews them, then you create the booking.

☒ Included

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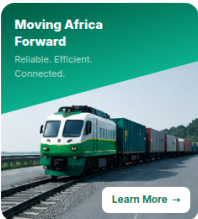
6 Step 2: Cargo & Route

Cargo scope (containerised, both 20ft/40ft), and the origin/destination yard pair that defines the route.


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New Contract

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1 Setup

2 Cargo & Route

3 Review

Cargo & Route

Define what cargo this contract covers and the routes it runs. Quantities are captured later at booking.

Cargo Scope *

Containerized (20ft / 40ft)

☒ 20ft & 40ft containers covered

This contract quotes rates for both sizes. You choose the quantities on each booking — either size can be 0.

CARGO HANDLING

☐ Hazardous Material

Applies a hazard surcharge as a per-container unit rate. Requires a UN class, UN number and hazard documents.

☐

☒ Empty Container Return

EDR returns the empty containers — applies a per-container return surcharge.

☐

ROUTE

Origin Yard *

DCT/SGTD

Destination Yard *

GMP (Gelan Multipurpose Port)

Import workflow (outside country to inside country)

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Final review of the assembled contract terms — operation, service, route, cargo scope, and customs handling — before submitting.


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New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

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Setup

Cargo & Route

3 Review

Review & Submit

Review your contract overview and unit-rate quotation before sending it for EDR staff review.

One-Time Contract

Rail Transport with Customs · DCT/SGTD → GMP (Gelan Multipurpose Port)

Import

CONTRACT KIND

One-Time

CONTRACT TYPE

New contract

SERVICE

Rail Transport with Customs

ROUTE

DCT/SGTD → GMP (Gelan Multipurpose Port)

Import

CARGO SCOPE

Container — 20ft, 40ft

CUSTOMS CLEARING

EDR handles it · Global Logistics

20ft

40ft

Submission readiness

Service configured

Route selected

Cargo scope complete

Ready to submit. You'll review the unit-rate quotation before final submission.

Submit

Save as draft

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Submit

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Submitting immediately opens a per-unit rate quotation for the customer to approve — freight rates for 20ft/40ft containers plus the customs clearance service fee per container size. The dialog is explicit that these are per-unit rates, not a total: the payable amount is computed per booking from the quantities actually shipped.

Approving submits the contract for EDR staff review.

The screenshot displays the 'New Contract' interface for EDR Freight. A modal titled 'Approve your quotation' is open, prompting the user to review unit rates and approve the contract for EDR staff review. The modal includes a 'PRICING SCHEDULE' section with the following details:

Container Size	Rate
20ft container	32 USD / wagon
40ft container	23 USD / container
Customs clearance service (20ft)	703 USD / container
Customs clearance service (40ft)	1,307 USD / container

The modal also includes a warning: 'This is not your final price. The figures below are per-unit rates for each service — not a total. Your payable amount is calculated on every booking from the quantities you actually ship, and invoiced then.' At the bottom of the modal are three buttons: 'Discard', 'Edit & regenerate', and 'Approve & submit'.

The background interface shows the 'Review & Submit' step of a 'One-Time Contract' for 'Rail Transport with Customs'. The 'PRICING SCHEDULE' section in the background lists the same rates as the modal. The 'Submission readiness' section on the right indicates that the service is configured, the route is selected, and the cargo scope is complete. The bottom right corner features a 'Need help?' chat button.

The new contract (CTR-2026-00087, tagged "With customs") now appears in the customer's Contracts list in Submitted status, awaiting staff review — bringing this account to 3 contracts total, 2 In Progress.

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ACTIVE

1

ready to ship

IN PROGRESS

2

setup / signing / clearance

TOTAL CONTRACTS

3

Any kind

Any cargo

Any service

mm/dd/yyyy

mm/dd/yyyy

CONTRACT	TYPE	CARGO	ROUTE	TRADE	CUSTOMS	CURRENCY	CREATED	VALID UNTIL	ACTION
CTR-2026-00087 Containerised	One-Time	Container	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	With customs	USD	8/24/2026	—	View
CTR-2026-00086 Containerised	One-Time	Container	DCT/SGTD → Mojo Dry Port	Import	Without	USD	8/24/2026	—	View
CTR-2026-00043 Containerised	One-Time	Container	DCT/SGTD → GMP (Gelan Multipurpose Port)	Import	Without	USD	8/15/2026	8/29/2026 5 days left	View

Rows

10

1-3 of 3

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10 Fully executed contract — signatures

CTR-2026-00043's detail page: both STAFF and CUSTOMER signatures are complete and the contract is Fully Executed.


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CTR-2026-00043

Fully Executed

View contract

Download PDF

Cancel contract

KIND

One-Time

CARGO

Container

ROUTES

1

TRADE

IMPORT

VALID UNTIL

8/29/2026

Booking windows

Windows on this contract's routes (EAT)

Booking is not open right now. You'll see the opening time here once a window is announced.

Import

Document review

DCT/SGTD → Dire Dawa Port →

GMP (Gelan Multipurpose Port) Train 9008

Mon 24 Aug · 12:01 – 12:03 EAT

Departs Tue 25 Aug, 09:26

Document review ends in 00m 21s

Import

Document review

DCT/SGTD → Dire Dawa Port → Adama →

GMP (Gelan Multipurpose Port) Train 1014

Mon 24 Aug · 12:02 – 12:03 EAT

Departs Wed 26 Aug, 10:19

Document review ends in 00m 41s

Details

Documents 8

Bookings 1

Primary route

DCT/SGTD → GMP (Gelan Multipurpose Port)

Customs clearance

Not included

Payment currency

USD

PRICING SCHEDULE

Per-unit rates frozen at submission. The final amount on each shipment is computed from the quantities you ship.

Unit rates

20ft container

20ft

40ft container

40ft

23.00 USD / container

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ROUTES

1

DCT/SGTD → GMP (Gelan Multipurpose Port)

CARGO SCOPE

20ft

40ft

SIGNATURES

jkdjfk

STAFF

8/15/2026

hagi hagi hagi

CUSTOMER

8/15/2026

2 · Booking

A portal customer does not have a bare "New booking" button — a booking is created from an open booking window on one of their signed contracts (windows are short-lived, real-time slots on the batch/train-departure schedule). Once created, the customer's ongoing action on a booking is document review.

1 Bookings list

This account's one existing booking, BK-2026-000068 on CTR-2026-00043 — status "In review," amount still ETB 0.00 because pricing is finalised after document review, not at booking creation. Every row carries a "Review documents" action.

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Bookings

Track every cargo booking — from draft to delivery.

1All bookings

0In progress

0Awaiting payment

0Drafts

0Completed

Q Search booking, contract, or rol

All bookings

Any type

Any cargo

Any service

Newest first

1 booking

mm/dd/yyyy

mm/dd/yyyy

BOOKING	CONTRACT	TYPE	CARGO	ROUTE	PAYMENT	
BK-2026-000068 Container	CTR-2026-00043	One-Time	Container Import	DCT/SGTD → GMP (Gelan Multipurpose Port) Aug 15, 2026	Pending	Review documents

Rows per page

10

Showing 1-1 of 1 items

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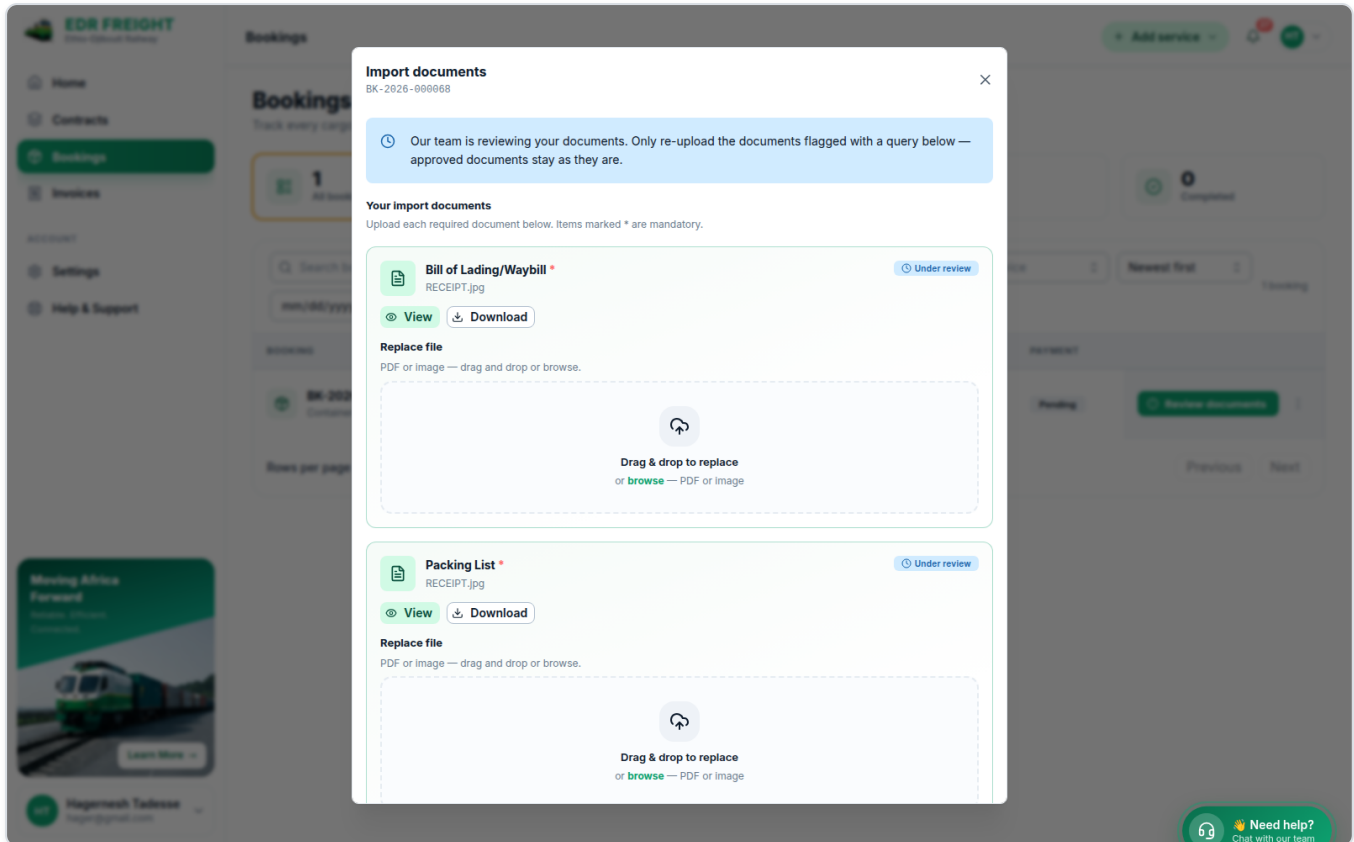
hager@gmail.com

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Clicking "Review documents" opens this in place, no page navigation. All four required import documents — Bill of Lading/Waybill, Packing List, Import declaration, and Ethiopia T1 & Djibouti T1 — show status "Under review," each with View/Download and a "Replace file" drop zone. The banner is explicit: *"Only re-upload the documents flagged with a query below — approved documents stay as they are."* "Submit documents" stays disabled while nothing is flagged.



3 · Payment

The customer-facing payment surface is the Invoices page.

1 Invoices — hager@gmail.com (nothing to pay)

Outstanding, Overdue, and Total Invoices all read 0. This lines up with the Booking flow above: BK-2026-000068 is still in document review and hasn't been priced, so nothing has been invoiced to this customer yet. The customer supplied a second real login (nati@gmail.com) to reach the actual payment screen.

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0

OUTSTANDING

awaiting payment

0

OVERDUE

past due date

0

TOTAL INVOICES

Q Search by number, source or reference...

Any status

INVOICE	BILLED TO	SOURCE	AMOUNT	ISSUED	DUE	STATUS	ACTION
No Invoices yet.							

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2 Invoices — nati@gmail.com, filtered to Due

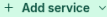
This account has a long invoice history (32 invoices) and 4 currently Outstanding. The status filter's real options are Due / Overdue / Paid / Draft / Cancelled / Refunded; filtering to "Due" narrows the list to the 2 invoices that are actually payable right now, each with a "Pay" action.


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99+



Invoices

OUTSTANDING
4
awaiting payment

OVERDUE
0
past due date

TOTAL INVOICES
32

Due × ↕ × Clear

INVOICE	BILLED TO	SOURCE	AMOUNT	ISSUED	DUE	STATUS	ACTION
 INV-20260820-00017 Port_charges	EX-A00015	Clearance_charge	Br 200.00	8/20/2026	9/3/2026	Due	
 INV-20260820-00016 Miscellaneous	EX-A00015	Clearance_charge	Br 23.00	8/20/2026	9/3/2026	Due	

Rows 10 1-2 of 2

< 1 >

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 **NAti Wondish**
nati@gmail.com

3 Invoice detail — the Pay screen

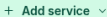
Opening INV-20260820-00017 (Br 200.00, a port-charges line item off booking BK-2026-000112) shows the full detail a customer sees before paying: billed-to company, source, issue/due dates, the line-item breakdown, a "Download invoice" action, and a "Pay Br 200.00" button sized to the exact amount due.


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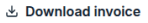
99+

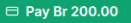


← Back to invoices

INV-20260820-00017 Due





BILLED TO
EX-A00015

SOURCE
Clearance_charge · PORT_CHARGES

ISSUED
8/20/2026

DUE
9/3/2026

TOTAL

Br 200.00

Line items

CHARGE	QTY	UNIT RATE	AMOUNT
Port_charges Port charges — BK-2026-000112: test	1	Br 0.00	Br 200.00

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Stopped short of submitting the payment

Clicking "Pay Br 200.00" was blocked by the harness's own auto-mode permission classifier as a real financial mutation against the shared dev database — the same guard that blocked "Confirm paid" on the backoffice side. No workaround was attempted, per the classifier's own instruction. The screen above is the actual entry point a customer uses; the backoffice-side companion document (EDR-Freight-Priority-Flows.pdf) covers staff-side settlement (Transactions → Manual Payments).