

EDR FREIGHT — PRIORITY FLOWS

Portal Side Contract Signing · Booking · Payment

A step-by-step walkthrough of the same three flows, driven live as the real customer — every screen, button, and validation message as the account actually saw it.

Driven live against the shared dev environment (edr_dev)

Persona: portal customer — hager@gmail.com (Hagernesh Tadesse)

Companion document to EDR-Freight-Priority-Flows.pdf (backoffice/staff side)

Contents

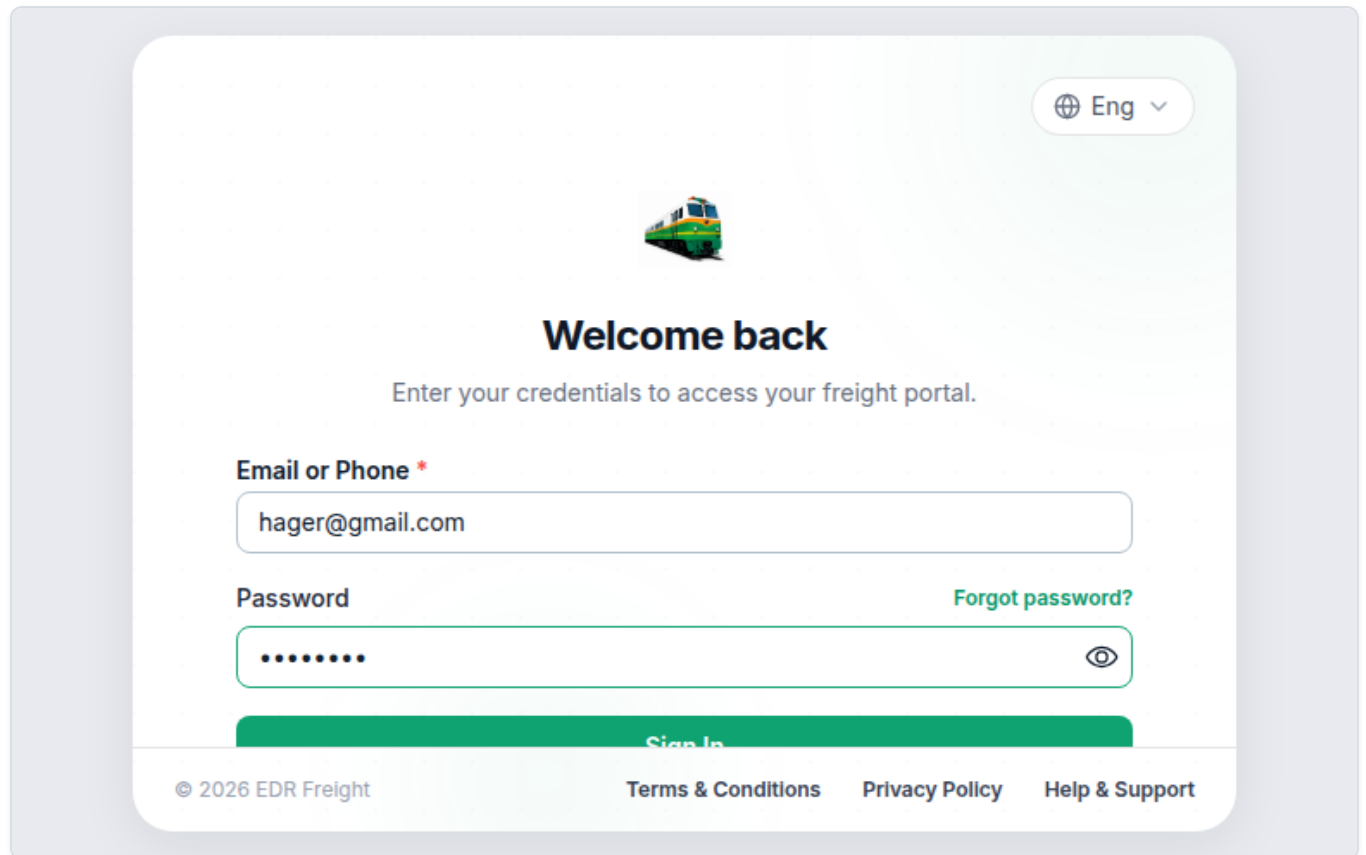
1. **1. Contract creation & signing** — Home, Contracts list, the New Contract wizard (Setup → Cargo/Route → Review), the duplicate-contract business rule, quotation approval, and the fully-executed contract with both signatures.
2. **2. Booking** — the Bookings list, how a shipment booking window actually opens and closes in real time on a contract, and the document-review flow a customer works through on an existing booking.
3. **3. Payment** — the customer's Invoices page, and why this account currently has nothing to pay.

1 · Contract creation & signing

Portal customer hager@gmail.com, logged into the freight portal (localhost:5273).

1 Sign in

The portal login form. A customer signs in with their email and password — no OTP step for an already-onboarded account (OTP only applies during self-signup).



The screenshot shows a web browser window displaying the login page of a freight portal. The page has a light green header with a language selector 'Eng' and a dropdown arrow. Below the header is a green train icon. The main heading is 'Welcome back' in bold black text, followed by the instruction 'Enter your credentials to access your freight portal.' in a smaller font. The login form consists of two input fields: 'Email or Phone *' with the value 'hager@gmail.com' and 'Password' with masked characters '.....'. A 'Forgot password?' link is located to the right of the password field. A green 'Sign In' button is positioned below the password field. The footer contains the copyright notice '© 2026 EDR Freight' and three links: 'Terms & Conditions', 'Privacy Policy', and 'Help & Support'.

Eng ▾



Welcome back

Enter your credentials to access your freight portal.

Email or Phone *

hager@gmail.com

Password

Forgot password?

.....

Sign In

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Landing page after login: quick stats and shortcuts into Contracts, Bookings, and Invoices.



Home

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Home

+ Add service



HT

Good morning,

Hagernesh Tadesse 🖐️



Create a contract



All services



1

Active Contracts



0

Active Shipments



0

Br 0.00 due

Awaiting Payment



0

0% completed



Br 0.00

Spend YTD



Need help?
Chat with our team

Booking Windows

Upcoming and open booking windows across all lanes

DCT/SGTD →

Dire Dawa Port →

GMP (Gelan Multipurpose Port)

Import

Document review

Train 9008 S-2026-00051

📅 Mon 24 Aug · 10:37 – 10:39 E...

🕒 Document review ends in 00m 20s

DCT/SGTD →

Dire Dawa Port → Adama →

GMP (Gelan Multipurpose Port)

Import

Document review

Train 1014 S-2026-00054

📅 Mon 24 Aug · 10:38 – 10:39 E...

🕒 Document review ends in 00m 50s

Recent Contracts

Your freight agreements — ship against them after signing

+ New

CTR-2026-00043
One-Time · Container



Fully Executed

View

My Shipments

From draft to delivery — every booking in one place



BK-2026-000068

[CTR-2026-00043](#)

Freight · DCT/SGTD → G...

In review

Review documents

Recent Activity

[View all >](#)



Booking BK-2026-000068 created

DCT/SGTD → GMP (Gelan Multipurpose Port)

Aug 15

Invoices

[View all >](#)

Outstanding balance

Br 0.00

0 invoices unpaid

No pending invoices.

Freight Volume

0 t Br 0.00 +0% YTD

Mar

Apr

May

Jun

Jul

Aug

The customer's contracts. This account already holds one Active contract, CTR-2026-00043. "New Contract" starts a fresh one.



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Contracts

+ New Contract

ACTIVE

1

ready to ship

IN PROGRESS

0

setup / signing / clearance

TOTAL CONTRACTS

1

Search by reference or customer...

Any cargo

Any service

mm/dd/yyyy

mm/dd/yyyy



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CONTRACT

TYPE

C

ACTION



CTR-2026-00043
Containerised

One-Time



View

Rows

10

1-1 of 1



1



Operation Type, Contract Kind (One-Time vs. Framework), New-vs-Renewal, and the Service Type cards (Containerised, Break Bulk, etc.) — this is the screen the customer pasted showing the wizard's entry point.

New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

[Back to Contracts](#)



Contract Setup

Define the operation, contract kind, and the service this contract is for.

Operation Type *

Import

Contract Kind *

One Time Contract



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27

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New Contract

Service Type *



Rail Transport Only



Customs clearance



Rail Transport with Customs



Customs clearance



Rail Container with Ethiopian Customs



Ethiopian customs clearance

TRUCKING & CUSTOMS OPTIONS



Customs Clearing Agent

Enter the name of your customs clearing agent for this

[Back](#)

[Continue](#)

5 New Contract — Step 2: Cargo & Route

Trade direction, origin/destination yard, and cargo scope (20ft/40ft) selection.

New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

< Back to Contracts



Setup



Cargo & Route



Review

Cargo & Route

Define what cargo this contract covers and the routes it runs. Quantities are captured later at booking.

Cargo Scope *

Containerized (20ft / 4)



20ft & 40ft containers covered

This contract quotes rates for both sizes. You choose the



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Hazardous Material

Applies a hazard surcharge as a per-container unit rate. Requires a UN class, UN number and hazard documents.



Empty Container Return

EDR returns the empty containers — applies a per-container return surcharge.



ROUTE

Origin Yard *

DCT/SGTD



Destination Yard *

GMP (Gelan Multipurpose)



Import workflow (outside country to inside country)

< Back

Continue >

Final review of the assembled contract terms before submitting for staff review.



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New Contract

Define your freight contract — scope, routes, and unit rates. Book shipments against it after signing.

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Setup



Cargo & Route

3

Review



Review & Submit

Review your contract overview and unit-rate quotation before sending it for EDR staff review.

One-Time Contract

Rail Transport Only · DCT/SGTD → GMP (Gelan Multipurp...

[Import](#)



CONTRACT KIND
One-Time



CONTRACT TYPE
New contract

Contracts

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CARGO SCOPE

Container — 20ft,
40ft

20ft

40ft



CUSTOMS CLEARING

[Own agent · Abebe Frei...](#)

Submission readiness



Service configured



Route selected



Cargo scope complete

[< Back](#)

[Submit](#)

[Submit](#)

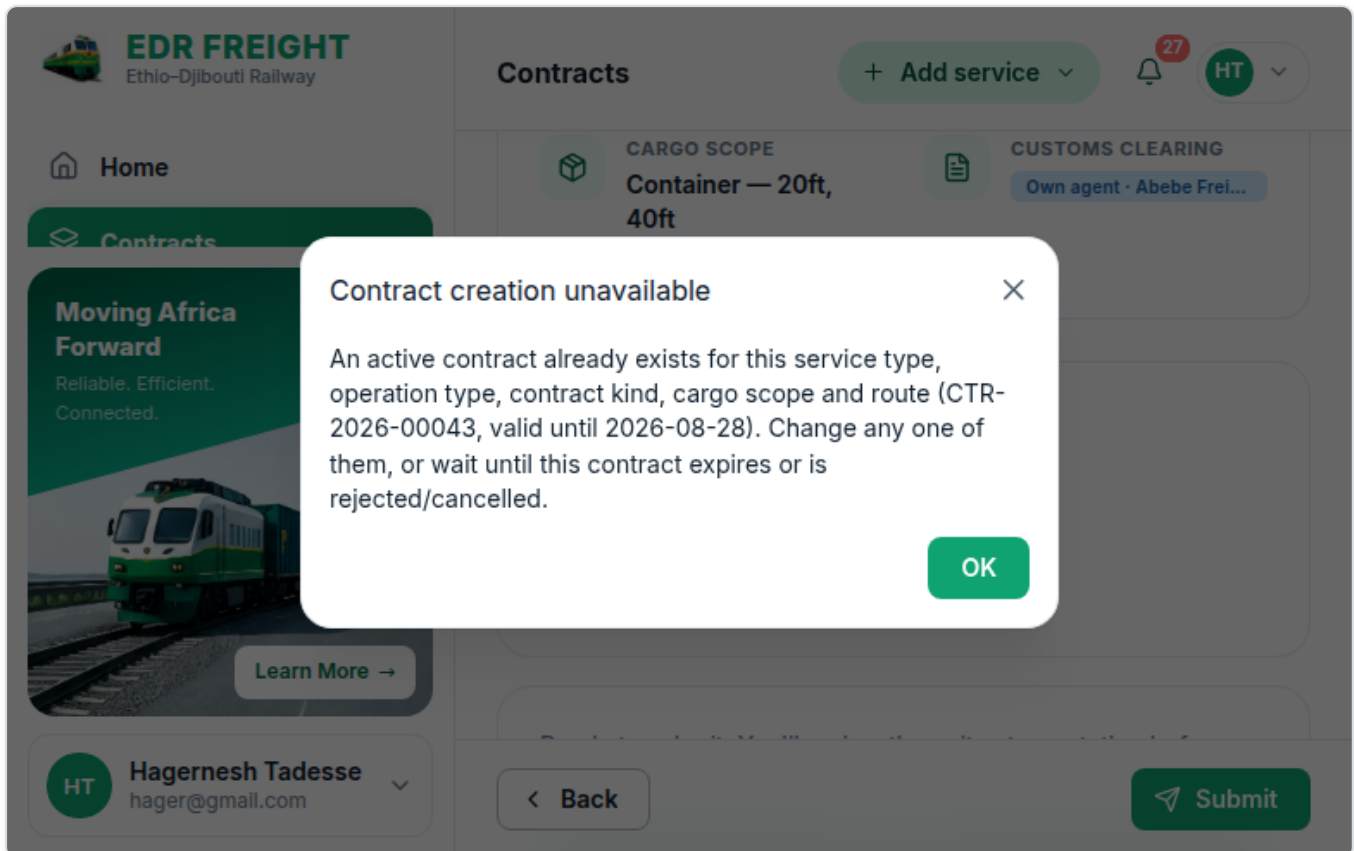
[Save as draft](#)

Real business-rule validation hit

Submitting with the same service type / operation type / contract kind / cargo scope / route as the existing Active contract CTR-2026-00043 was rejected: "Contract creation unavailable — An active contract already exists for this service type, operation type, contract kind, cargo scope and route." This is a correct duplicate guard, not a bug — worked around by going back to Step 2 and changing the destination yard to Mojo Dry Port to create a genuinely distinct contract.

7 Duplicate contract blocked

The exact validation message shown to the customer, naming the conflicting contract.



Once staff price the contract, the customer reviews and approves the quotation from their side before the contract can move to signing.

The screenshot shows the EDR Freight mobile application interface. A modal titled "Approve your quotation" is displayed in the foreground. The modal contains a review of unit rates and a pricing schedule. The background shows the app's home screen with a train image and navigation options.

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Approve your quotation

Review your unit rates below. Approve to submit the contract for EDR staff review, edit & regenerate to change details, or discard this draft.

PRICING SCHEDULE

This is not your final price
The figures below are **per-unit rates** for each service — not a total. Your payable amount is calculated on every booking from the quantities you actually ship, and invoiced then.

20ft container 20ft	753.5 USD / container
40ft container 40ft	1,507 USD / container

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Submit

9 Submitted contract in the list

The new contract (CTR-2026-00086) now appears in the customer's Contracts list in Submitted status, awaiting staff review.

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Contracts

+ New Contract

ACTIVE
1
ready to ship

IN PROGRESS
1
setup / signing / clearance

TOTAL CONTRACTS
2

Search by contract number

Applied filters

Contracts

+ Add service

27

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mm/dd/yyyy

mm/dd/yyyy

CONTRACT	TYPE	C	ACTION
▼ CTR-2026-00086 Containerised	One-Time		View
▼ CTR-2026-00043 Containerised	One-Time		View

Rows

10

1-2 of 2

<

1

>

10 Fully executed contract — signatures

CTR-2026-00043's detail page: both STAFF and CUSTOMER signatures are complete, the contract is Fully Executed, and a "Booking windows" widget shows live windows on the contract's route.

←

CTR-2026-00043

Fully Executed

One-time contract · Containerised · IMPORT

- View contract
- Download PDF
- Cancel contract

KIND One...	CARGO Con...	ROUTES 1
TRADE IMP...	VALID UNTIL 8/2...	



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Booking windows

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✓ A booking window is open right now on 08/25/2026
GMP (Gelan Multipurpose Port) — you can create a shipment booking before it closes.

Import

Open now

DCT/SGTD →

Dire Dawa Port →

GMP (Gelan Multipurpose Port)

Train 9008

Mon 24 Aug · 10:43 – 1...
Departs Tue 25 Aug, 09:26

Window closes in
Document review starting...

Import

Open now

DCT/SGTD →

Dire Dawa Port →

Adama →

GMP (Gelan Multipurpose Port)

Train 1014

Mon 24 Aug · 10:44 – 1...
Departs Wed 26 Aug, 10:19

Window closes in 00m 27s



Need help?
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Details

Documents 8

Bookings 1

Primary route

DCT/SGTD → GMP (Gelan Multipurpose Port)

Customs clearance

Not included

Payment currency

USD

PRICING SCHEDULE

Unit rates

Per-unit rates frozen at submission. The final amount on each shipment is computed from the quantities you ship.

20ft container
20ft

32.00 USD / wagon

40ft container
40ft

23.00 USD / container

ROUTES

1

DCT/SGTD → GMP (Gelan Multipurpose Port)

CARGO SCOPE

20ft

40ft

SIGNATURES

jkldjflk
STAFF

8/15/2026

hagi hagi hagi
CUSTOMER

8/15/2026

2 · Booking

A portal customer does not have a bare "New booking" button — a booking is created from an open booking window on one of their signed contracts.

Booking windows are short-lived, real-time slots

Clicking an "Open now" window card on the contract detail page (above) did not navigate anywhere. Re-checking the same page seconds later explained why: each window is open for only ~1–2 minutes of real time before it flips into "Document review" state and the card stops being clickable — the countdown shown on the card ("Window closes in 00m 16s") is real, not decorative. By the time the click landed, both windows on this contract had already advanced past "Open now." This is genuine live-data behaviour driven by the batch/train-departure engine, not a UI bug — a customer has to act inside that live window to start a booking.

1 Bookings list

This account's one existing booking, BK-2026-000068 on CTR-2026-00043 — status "In review," amount still ETB 0.00 because pricing is finalised after document review, not at booking creation.

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Bookings

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Bookings

Track every cargo booking — from draft to delivery.

**1**
All boo...

**0**
In prog...

**0**
Awaiti...

**0**
Drafts

**0**
Compl...

All bookings

Any type

Any service

Newest first

mm/dd/yyyy

Any cargo

mm/dd/yyyy

Need help?

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1 booking

BOOKING

**BK-2026-000068**
Container

Review documents

Rows per page

10

Showing 1–1 of 1 items

Previous

Next

Every booking row carries a "Review documents" button — the customer's own action for checking on and responding to the document-review process. Clicking it opens the Import documents dialog in place, without a page navigation.

Bookings

Track every cargo booking — from draft to delivery.


1
All boo...


0
In prog...


0
Awaiti...


0
Drafts


0
Compl...

All bookings

Any type

Any cargo

Import documents
×

BK-2026-000068


Our team is reviewing your documents. Only re-upload the documents flagged with a query below — approved documents stay as they are.

Your import documents

Upload each required document below. Items marked * are mandatory.


Bill of Lading/Waybill *
Under review

RECEIPT.jpg

 View
  Download

Replace file

PDF or image — drag and drop or browse.


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Import documents dialog (full contents)

All four required import documents — Bill of Lading/Waybill, Packing List, Import declaration, and Ethiopia T1 & Djibouti T1 — show status "Under review." Each has View / Download actions and a

"Replace file" drop zone, but the dialog banner is explicit: *"Only re-upload the documents flagged with a query below — approved documents stay as they are."* "Submit documents" stays disabled while nothing is flagged. An "Add document" action below lets the customer attach optional supporting files.

3 · Payment

The customer-facing payment surface is the Invoices page.

1 Invoices — hager@gmail.com (empty)

Outstanding, Overdue, and Total Invoices all read 0, and the table shows "No invoices yet." This lines up with the Bookings flow above: BK-2026-000068 is still in document review and has not been priced, so nothing has been invoiced to this customer yet.



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Invoices

+ Add service

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Invoices

OUTSTANDING

0

awaiting payment

OVERDUE

0

past due date

TOTAL INVOICES

0

Q Search by number, source or ref

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INVOICE	BILLED TO	SOURCE	AMOUNT	ISSUED
No invoices yet.				

Persona swap: nati@gmail.com has real outstanding invoices

hager@gmail.com's account had no payable invoice, so the customer supplied a second real portal login (nati@gmail.com, company NAti Wondish) to reach the actual "Pay" screen. That account has a long invoice history (32 invoices, mostly Paid) and 4 currently Outstanding — enough to show the real payment surface end to end.

Same page, different customer: Outstanding shows 4, Total invoices 32. The list mixes Paid, Draft, Expired, and Cancelled invoices from this company's real booking history.



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NW

NAti Wondish
nati@gmail.com

Invoices

+ Add service

99+

NW

Invoices

OUTSTANDING



4

awaiting payment

OVERDUE



0

past due date

TOTAL INVOICES



32

Search by number, source or ref



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INVOICE	BILLED TO	SOURCE	AM
 INV-20260823-00003 Wagon_cancel_fee	EX-A00015	Booking	Br 24,4
 INV-20260823-00002 Prepaid	EX-A00015	Booking	Br 118,3
 INV-20260823-00001 Prepaid	EX-A00015	Booking	221,8
 INV-20260822-00013 Prepaid	IM-A00014	Booking	\$ 32,2
 INV-20260822-00001 Wagon_cancel_fee	IM-A00014	Booking	Br 29,3
 INV-20260821-00046 Prepaid	IM-A00014	Booking	Br 157,6
 INV-20260821-	IM-	Booking	

	00045 Prepaid	A00014		1,119,44
	INV- 20260821- 00044 Prepaid	IM- A00014	Booking	2,363,24
	INV- 20260821- 00043 Prepaid	IM- A00014	Booking	Br 86,14
	INV- 20260821- 00042 Prepaid	IM- A00014	Booking	1,119,44
Rows 10 1-10 of 32 < 1 2 3 4 >				

3 Filter by status: Due

The status filter's real option list is Due / Overdue / Paid / Draft / Cancelled / Refunded. Filtering to "Due" narrows the 32 invoices down to the 2 that are actually payable right now, each with a "Pay" action in its row.

Invoices



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NW

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nati@gmail.com

Invoices

+ Add service



NW

TOTAL INVOICES

32

Search by number, source or ref

Due



× Clear

INVOICE	BILLED TO	SOURCE	AMOUNT
INV-20260820-00017 Port_charges	EX-A00015	Clearance_charge	
INV-20260820-00016 Miscellaneous	EX-A00015	Clearance_charge	

Rows 10 1-2 of 2



1

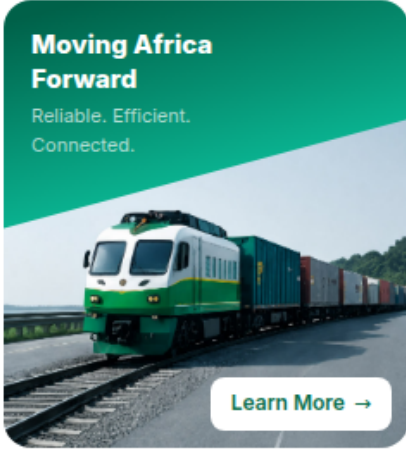


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Opening INV-20260820-00017 (Br 200.00, a port-charges line item off booking BK-2026-000112) shows the real detail the customer sees before paying: billed-to company, source, issue/due dates, the line-item breakdown, a "Download invoice" action, and a "Pay Br 200.00" button sized to the exact amount due.


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Invoices
+ Add service
99+
NW

[← Back to invoices](#)

INV-20260820-00017
Due

[Download invoice](#)
[Pay Br 200.00](#)

BILLED TO	SOURCE
EX-A00015	Clearance_charge - PORT_CHARGES
ISSUED	DUE
8/20/2026	9/3/2026

TOTAL
Br 200.00

Line items

CHARGE	QTY	UNIT RATE	AMOUNT
Port_charges			
Port charges — BK-2026-000112: test	1	Br 0.00	Br 200.00

Stopped short of submitting the payment

Clicking "Pay Br 200.00" was blocked by the harness's own auto-mode permission classifier as a real financial mutation against the shared dev database — the same guard that blocked "Confirm paid" on the backoffice side. No workaround was attempted, per the classifier's own instruction. The screen above is the actual entry point a customer uses; the backoffice-side companion document (EDR-Freight-Priority-Flows.pdf) covers staff-side settlement (Transactions → Manual Payments).